



Frequently Asked Questions

When did the Michigan Public Service Commission make a decision on UPPCO's request?

- On September 26, 2024 the Michigan Public Service Commission (MPSC) approved the settlement agreement that was reached in UPPCO's latest rate review.

Who is impacted?

All UPPCO customers

What is the outcome of the rate review?

- With this approval, the MPSC has authorized UPPCO to raise customer base rates by \$9.0 million.
- UPPCO will raise its distributed generation cap from 4.5% to 10%.

When will the new rates go into effect?

- The new rates will go into effect beginning January 1, 2025.

Why did UPPCO request an increase in its rates?

- The increase is required to address an under-recovery of revenue that is necessary to operate the electric utility. The under-recovery is being driven by the following:
 - Investments being made in existing infrastructure (poles, wires, electrical devices, technology, etc.) that enable the safe, efficient, and reliable delivery of energy to the customer.
 - Construction of system upgrades and new infrastructure necessary to support load growth and economic development throughout the region.
 - Significant increases in the cost of equipment, materials, supplies, and labor related to the company's capital projects.
 - Increased operating expenses (fuel for company vehicles, purchased power, tree trimming and vegetation management, contractors, non-capital materials and supplies, metering, routine maintenance performed on the company's distribution and generation assets, etc.).

What is happening in the industry?

- Energy prices have risen throughout the nation as utilities have encountered significantly higher operational, construction, and energy production costs.
- In 2023, Michigan enacted new legislation that, among other things, requires electric utilities to transition to 100% renewable and clean energy resources by the year 2040:
 - 60% renewable energy by 2035
 - 100% renewable and clean energy by 2040
- UPPCO's Rate Review does not include or reflect the impact of Michigan's 2023 energy legislation.

What if I cannot afford to pay my energy bill?

- UPPCO's Energy Assistance, Self-sufficiency & Education (EASE) Program is intended to assist customers that are eligible. Customers can request enrollment in UPPCO's EASE Program after pre-qualifying through Michigan's Department of Health & Human Services (DHHS) MIBridges website at <https://newmibridges.michigan.gov>.
- The State of Michigan offers a variety of resources to assist eligible households that apply through the Department of Health & Human Services (DHHS) MIBridges website.
- Customers can find additional energy assistance information on UPPCO's website at <https://www.uppco.com/residential/help-with-your-energy-bill/>.

Where can I get more information?

- Information regarding the regulatory proceeding can be found on UPPCO's website at <https://www.uppco.com/did-you-know/regulatory>
- Additional information can be found on the Michigan Public Service Commission's website at <https://mi-psc.my.site.com/s/global-search/21555>.
- The case has been assigned Docket Number U-21555 by the Michigan Public Service Commission.