

THE UPPCO CONNECTION

SUMMER 2024
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Powering communities since 1884

What Fuels Your Power?

Electricity is a form of energy that is produced by generation facilities that use fuels like natural gas, nuclear, coal, or renewable fuels such as hydroelectric, solar, wind, and biological (wood fiber, methane, etc.). The graphic below illustrates where the electricity that UPPCO purchases to meet its customers' demand comes from and how UPPCO's energy portfolio compares against the Midwest regional average.



COMPARISON of Fuel Sources Used



	Natural Gas	Coal	Nuclear	Hydroelectric	Renewable Fuels
UPPCO	30%	22%	22%	17%	9%
Regional Average	36%	26%	26%	1%	10%

The UPPCO Environmental Disclosure above is the average fuel mix of energy provided by UPPCO from August 2022 through July 2023. The fuel mix data for the electricity supplied by UPPCO assumes that the electricity purchased on the wholesale market has the same attributes as the regional fuel mix data from Michigan, Illinois, Indiana, Ohio, and Wisconsin.
 Photo: UPPCO Boney Falls Hydroelectric Dam



Get Paid to Recycle

It's as easy as 1-2-3!



Still Time to Recycle in 2024

UPPCO hosts 10 Appliance Recycling events for customers May thru October. There are still several opportunities to make it to one of the events this season. See the schedule of dates by scanning the code or visiting

ee.uppco.com/appliance-recycling/



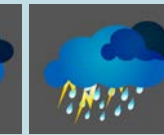
National Clean Energy Week
 September 23 - 27

National Drive Electric Week
 September 27 - October 6

On the next page:
 Summer Storm Safety, New 211 Program Tool

Summer Storm Safety

Being Prepared Ahead of Time



Extreme weather can be harmful to you and your home. Your local emergency warning system will advise you about any upcoming storms as well as their severity. There are also free weather apps for your phone that will notify you if severe weather is coming to your area. It's essential to implement storm safety tips before a storm arrives. Below are some helpful guidelines to get you started.

BEFORE

- Have a plan to move you and your family (including pets) to another location in case you experience an extended power outage or must evacuate
- Be sure to remember any vital medications you or family members may need
- Have an adequate supply of these items on hand and readily available:

water	extra batteries
nonperishable food	first-aid supplies
flashlights	hand sanitizer

DURING

- If you experience a power outage, you can report it from:

Your account using
the UPPCO Customer
Online Portal

By calling UPPCO at
(906)449-2011 or
(800)562-7809

- Check for known outages on the Outage Map at www.uppco.com
- Monitor radio, TV and online outlets for weather updates and news bulletins

ALWAYS

- DO NOT TOUCH and ALWAYS stay at least 25 feet away from all downed or damaged powerlines; assume they are all energized. If the ground is wet, stay farther away.
- Never approach any standing water that has a downed powerline in it!
- Assess any damage and stay out of damaged or unstable buildings
- Do not try to cut or remove downed trees/branches unless you are absolutely certain powerlines are not involved

Generator Safety During Storms



Portable electric generators can be very convenient during power outages. Follow these guidelines for your safety:

- Follow the operating instructions that came with the generator.
- Use properly sized and rated power cords to connect equipment to the portable generator.
- Make sure generators are placed in an outdoor area, not a garage. They require ventilation.

New Program-Finder Tool

UPPCO is excited to announce we have been working with 2-1-1 to develop a new and easy-to-use tool to help customers find programs and services they qualify for. The **Self-Service Utility Program Screening Tool** was developed in partnership with UPPCO, the Upper Peninsula 2-1-1 Call Center and Michigan 2-1-1. If you are looking to save money on monthly utility bills or clear up a past due balance, this tool aims to efficiently connect UPPCO customers to the most appropriate assistance programs in 2-1-1's directory of community programs. Scan the code below or visit qrcode/211tool



Scan the Code
to use the new screening
tool & see what programs
you qualify for ▶▶▶



CUSTOMER SERVICE

RESIDENTIAL: (906) 449-2013

BUSINESS/COMMERCIAL & IND: (906) 449-2014

EMAIL: customerservice@uppco.com

WEB: uppco.com

24-HR EMERGENCIES & OUTAGES

(906) 449-2011 | (800) 562-7809

OUTAGE INFO & UPDATES

@UPPCO | uppco.com